

Kalido Installation Service

A properly performed installation can help avoid time-consuming problems during development and contribute to more reliable operations. Kalido Installation Specialists have the breadth of experience to make sure that the installation works well on your technical infrastructure based on your internal IT guidelines.

Scope of Work

Planning Session

In a remote session, the Kalido Consultant will collect information about your implementation to ensure proper customization of the installation to your environment. Information collected will include:

- Database platform
- Server hardware
- Third party software – source systems, data integration and BI tools, etc.

The Consultant will work with your team to outline the scope of work during the engagement and develop a concrete plan including deliverables for the on-site engagement.

The discussion will also address client resources that will be required, timelines and access to system components.

This planning session is designed to ensure that the time on-site will be used most effectively, enabling the Kalido Consultant to start working with your team on installation and deliverables immediately.

On-Site Engagement

On-site engagements typically last two to five business days.

To begin, the Consultant will work with the team to fully review the business and technical background of the solution to ensure that the installation will meet all necessary requirements.

Following that, the engagement will include the following tasks:

- Create development environment and install Kalido Implementation Toolkit.
- Create model master environment to facilitate testing and release to production.

- Create sandbox environment if required.
- Verify all installed environments.
- Develop custom installation guide.
- Transfer knowledge for future installs.

Post-Engagement Deliverables

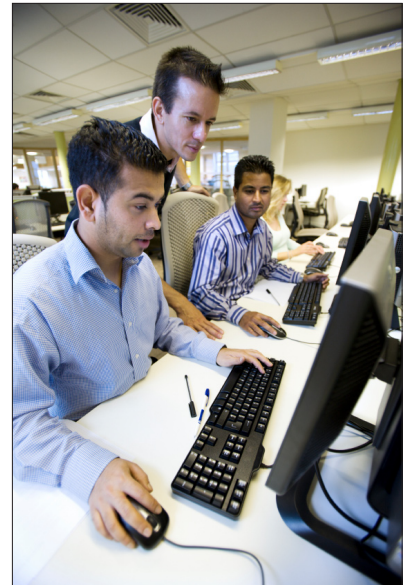
The primary deliverable for the Kalido Installation Service is the complete installation of the development environment.

In addition, the Kalido Consultant will deliver a customized installation guide tailored to your infrastructure and internal IT guidelines within one week after the on-site engagement.

Finally, the Kalido Consultant will conduct a remote session with your team to review the content of the Installation Guide and answer any questions.

Fees

The Installation Service is priced per Kalido product, with discounts offered for analyzing multiple products in a single assessment, plus travel and related expenses for Kalido consultants. Please contact your Kalido representative for current pricing.



About Kalido

Kalido delivers industry leading solutions for turning bad data into meaningful business information. Developed through years of successful best practice implementations, Kalido's robust, business-model driven information management engine governs data across the enterprise and automatically feeds information to industry standard BI platforms. Kalido software is implemented at over 250 locations in more than 100 countries with market leading companies.

To learn more about Kalido's solutions, please visit <http://www.kalido.com>.

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